

Issue: Imprint quality is poor

Intensive Cleaning



- Select MENU
- Choose PRINT SYSTEMS
- Choose INTENSIVE CLEANING
 - A message informs you of the cleaning process
- Check the quality of the imprint with a test print
(See - **Run a \$0.00 test print below**)

Run a \$0.00 test print (does not use any postage)

- Select PRODUCT
- Scroll down to SPECIALS
- Choose REDATE
- Hit OKAY


Issue: Only ½ of the stamp prints

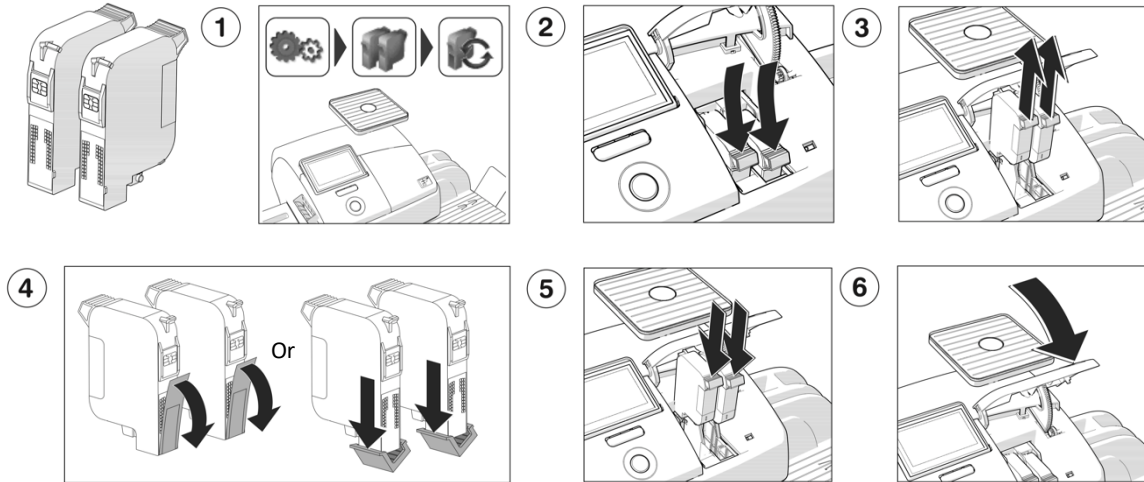
Check ink level



- Select MENU
- Choose PRINT SYSTEM
- Choose INFORMATION
 - The screen displays the ink level. If at or below 10%, proceed to **How to Replace Ink Cartridges on page 2**

How to Replace ink cartridges

 Attention! Do not try to yank the cartridge lid open. Run the CHANGE CARTRIDGES function from the PRINT SYSTEMS menu. The flap will open automatically. Always replace both ink cartridges.



- The system will prompt you to replace the cartridges when they are depleted
- ①
 - Select MENU
 - Choose PRINT SYSTEMS
 - Choose CHANGE CARTRIDGES

The ink cartridges are moved to the exchange position and the flap opens. Follow the instructions on the screen.
 - ② Removing the ink cartridges (after the flap has opened)
 - Push the ink cartridges down and slightly forward
 - ③
 - Take both ink cartridges upward and out of the socket
 - ④
 - Take the new ink cartridges out of the packaging
 - Remove the nozzle protection from the ink cartridges
 - ⑤
 - Ensure the contacts are facing to the rear. Insert the ink cartridges into the socket.
 - Push the ink cartridges all the way down. You can feel the cartridges engage.
 - ⑥
 - Close the flap of the print system by pushing it down on the lower right corner
 - Follow the instructions on the screen to align the ink cartridges